



The 2007 Mahoning County Board of MRDD Annual Plan Survey

As part of the annual planning process, the Mahoning County Board of Mental Retardation and Developmental Disabilities assesses community needs and services provided by this agency. Consumers, families, staff, service providers, board members and the community are encouraged to take a few minutes to complete and respond to this important survey. These responses will help the Board in its efforts to improve services and better meet the needs of the individuals that we serve. Please complete and return to any MCBMRDD facility or return to Paul Iden at the Board Office: 4791 Woodridge Drive, Austintown, Ohio 44515.

1. This survey is being completed by: (You may check more than one.)			
Child or Adult receiving MCBMRDD Services	<input type="checkbox"/>	Advocate	<input type="checkbox"/>
Parent/Guardian/Family Member of individual receiving MCBMRDD Services	<input type="checkbox"/>	Volunteer	<input type="checkbox"/>
Staff of MCBMRDD	<input type="checkbox"/>	Board Member	<input type="checkbox"/>
Parent/guardian/family member of individual with MRDD, who is not receiving services from MCBMRDD	<input type="checkbox"/>	Elected official	<input type="checkbox"/>
Parent of child with MRDD enrolled in local school district	<input type="checkbox"/>	Member of business community	<input type="checkbox"/>
Community member not receiving MCBMRDD services	<input type="checkbox"/>	Other (please list)	<input type="checkbox"/>
Individual with MRDD who is not receiving MCBMRDD services	<input type="checkbox"/>		
Staff member of collaborative agency	<input type="checkbox"/>		

2. Please check which program(s) you (or your family member) are receiving from MCBMRDD.			
Leonard Kirtz School	<input type="checkbox"/>	Supported Employment Services	<input type="checkbox"/>
MASCO Workshops (Bev or Meshel)	<input type="checkbox"/>	Service and Support Administration	<input type="checkbox"/>
Seniors Program (The Centre @ Javit Court)	<input type="checkbox"/>	No services provided	<input type="checkbox"/>
Transportation	<input type="checkbox"/>		<input type="checkbox"/>

3. Please provide your opinion of the following statements.	Strongly Agree	Agree	Do Not Agree
Overall, MCBMRDD is providing quality service to the community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The MCBMRDD is responsible and accountable for providing a full array of services and supports to eligible individuals and families in Mahoning County.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parents/family members of MCBMRDD children and adults are involved and supported.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MCBMRDD collaborates well with other community organizations.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Generally, MCBMRDD meets the needs of individuals in our community who have mental retardation and developmental disabilities.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Generally, individuals with disabilities in Mahoning County have the opportunity for a meaningful, productive and satisfying education and employment experience.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. During the past five years, the County Board has been guided by six strategic objectives in making decisions about programs and services that are the responsibility of the Board. How are we doing?	Strongly Agree	Agree	Do Not Agree
Access to services: Are needed services available in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Effective staff: Are MCBMRDD Staff helpful with the needs of children and adults?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Good facilities & equipment: Do current facilities best serve enrolled individuals?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of care: Are services delivered in a professional manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication with constituents: Does information flow from MCBMRDD in a reasonable manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fiscal responsibility: Are we using resources wisely?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(over)

5. Please list three things that you believe could help make the Mahoning County Board of MRDD serve individuals with disabilities better.

6. The following section should be answered by an individual receiving County Board services or by asking the individual his or her opinion.

I can make decisions when planning my services.

☐ Most of the time ☐ Some of the time ☐ Not very often

I get good information when I need it from my SSA or other County Board employees.

☐ Most of the time ☐ Some of the time ☐ Not very often

I believe I get to choose those things I want in my life.

☐ Most of the time ☐ Some of the time ☐ Not very often

I have chances to do the things I like to do.

☐ Most of the time ☐ Some of the time ☐ Not very often

I am happy with the job I have and the work I do.

☐ Most of the time ☐ Some of the time ☐ Not very often

I get to give my opinion and talk about what matters to me.

☐ Most of the time ☐ Some of the time ☐ Not very often

I am happy with the people who provide services for me.

☐ Most of the time ☐ Some of the time ☐ Not very often

I think my staff cares about me and likes to be with me.

☐ Most of the time ☐ Some of the time ☐ Not very often

I have been satisfied with the services I have received.

☐ Most of the time ☐ Some of the time ☐ Not very often

7. Additional comments:

Thank You